



# DiscoveryAssist

eDiscovery Experts, On-Demand, for Veritas & Microsoft Solutions

**Last-Minute eDiscovery Requests** can present a real challenge, especially with deadlines imposed by a court or regulatory agency.

With DiscoveryAssist, an eDiscovery expert is available to help you with any phase of the eDiscovery Reference Model within 90 minutes.

## eDiscovery Software Support

The experts at Bluesource can provide support with Veritas' eDiscovery Platform (f.k.a Clearwell), Veritas Discovery Accelerator, Veritas Alta eDiscovery or the Microsoft Office 365 Core or Advanced eDiscovery solutions.

## EDRM Coverage

### Information Governance / Identification

We ensure your systems are retaining the required data, and custodians can be identified for your matter.

### Preservation / Collection

We make certain that relevant data is being collected and preserved in a secure manner.

### Processing, Analysis, Review

Run and validate processing tasks, remediate errors, ensure analytics are available, and provide review or legal guidance services (via attorney on retainer).

### Production / Presentation

Bluesource can ensure productions complete successfully and in the proper format.

## Workflow Guidance

Bluesource's eDiscovery Experts can also provide workflow training or guidance on the most efficient methods for getting your eDiscovery done.

Through virtual screen-sharing sessions, in-person workshops, and custom workflow documentation, Bluesource can be your go-to partner for eDiscovery matters. And with a 90-minute SLA, we're here to help when you need it the most.

## DiscoveryAssist Service Overview

- ☒ 90-Minute SLA Response time
- ☒ Veritas and Microsoft Accredited Resources
- ☒ Can augment your staff or run projects from start to finish
- ☒ On-Demand Legal Guidance from Attorney on retainer (extra fees)
- ☒ Workflow Guidance and Efficiency Improvements
- ☒ Available as time & materials or on a per-matter basis
- ☒ Support for eDiscovery tools from Veritas, Microsoft, and others