

Complete Fully Hosted EDRM eDiscovery Starter Pack Powered by Clearwell Managed by bluesource



Most common options for a sustainable eDiscovery solution include:

a. *Subscribe to eDiscovery Software as a Service (SAAS).*

... you subscribe to the software but get no service.

b. *Litigation Support Providers*

....you get service but it comes at a high price. It's also highly reactive and each matter is handled almost as a one-off.

c. *bluesource –Rapid Engagement*

...you get best of breed eDiscovery software with world-class Service and continuous support on premise in your data center.

Leverage 16 years of legal process and technical expertise delivered to Fortune 1000, Public Sector and Healthcare customers. You will be up, running and addressing matters in as little as two business days!



Microsoft Partner

Gold Cloud Platform
Gold Cloud Productivity
Gold Communications
Gold Collaboration and Content
Gold Messaging



Through our team of senior technical resources, we advise businesses and government agencies on how to preserve, collect, classify, and manage data; archiving what's required, and expiring what isn't. We enable organizations to have efficient and timely data governance programs by working with key stakeholders. We support the full EDRM eDiscovery process including legal hold, early case assessment, and legal workflow automation. We are an accredited Veritas Platinum partner in Enterprise Vault and the Clearwell eDiscovery platform, and a Microsoft "High Touch" Gold partner. Our team works with clients to host solutions on-premises or in the cloud. Our capabilities extend to provide end-to-end managed services and consulting services for both archiving and eDiscovery, delivering 99.9% SLA uptime, and ensuring server health, performance and availability 24x7x365.

Full EDRM workflow support

Assistance with response to matters, including but not limited to:

- Legal hold notification
- Early case assessment
- eDiscovery workflow automation
- Affidavits documenting your EDRM workflow
- Appearance in court, if required
- Review
- Collections
- Chain-of-custody reporting

End User Training

- Annual refresher workshops for training your legal, compliance and HR teams

Full Technical Support

- 24x7x365 availability of computing resources
- 99.9% uptime guarantee
- 15 minute response time guarantee (P1)
- The fastest performance available for these applications
 - Consistently achieve 5X the performance of traditional on-premise implementations
- Patches and major upgrades are included

Scale to meet the demands of the current workload

- bluesource will scale the environment up or down to meet demands of ongoing matters
- Only get billed for what you use... as you use it with our utility model

Infrastructure Management

- All servers and storage are automatically provisioned and managed
- Ongoing database maintenance for optimal performance
- Operating system management and patching

Find out more about bluesource and how our technologies can help solve your business collaboration challenges.

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