

Managed Services by Bluesource Inc.

Experts providing managed services for Microsoft® O365, Azure and Veritas™ solutions

- 24x7x365 monitoring and proactive management of your platforms.
- Increase efficiency by automating routine tasks.
- Break-fix support that automatically helps with specific problems when they happen.
- Available patching, major version upgrades and maintenance across your entire enterprise.
- Quickly implement new technology and always be on the latest version.
- Reduce costs, increase productivity and save time by having experts assist and/or manage your systems!

BRONZE PACKAGE

- Reduced cost service bundles and packages available
- Phone support

Call for pricing
per month/per server

SILVER PACKAGE

- EVERYTHING IN BRONZE PACKAGE PLUS:**
- We call you alerting you to issues that will impact your business
 - Unlimited support calls - call us any time to help you resolve your issues

Call for pricing
per month/per server

GOLD PACKAGE

- EVERYTHING IN SILVER PACKAGE PLUS:**
- Unlimited calls for break-fixes
 - On-call service agreement
 - Reduced rate service bundle fixes pre-agreed upon issues automatically

Call for pricing
per month/per server

PLATINUM PACKAGE

- EVERYTHING IN GOLD PACKAGE PLUS:**
- Fully managed:
 - Uptime SLA
 - Performance SLA's
 - Upgrades and patches included
 - Unlimited monitoring
 - 24x7 support

Call for pricing
per month/per server



Microsoft Partner

- Gold Messaging
- Gold Cloud Platform
- Gold Cloud Productivity
- Gold Communications
- Gold Collaboration and Content
- Gold Enterprise Mobility Management
- Gold Windows and Devices

