

Bluesource Managed

 Skype for Business



**Powerful Alone. Better Together.
Let Bluesource Help you Make the
Most out of your Investment**

Bluesource offers specialized managed services for Microsoft Skype for Business™. Our enhanced managed services offering complements your internal IT team, as many companies need to free up their staff for other critical projects.

Bluesource's approach to Managed Skype for Business™ provides our clients with a highly responsive team of subject matter experts, comprehensive coverage, and predictable costs.

What you get with Bluesource Managed Services for Skype for Business™



Proactive Management

Provides 24x7x365 management including patching, configuration management and more



Real Time Monitoring and Problem Analysis

Monitors hundreds of sites for specific KPIs in real time allowing IT to visualize the data in seconds



Transparency

Gives IT 100% transparency and visibility into daily operations and system performance



Alerts

Bluesource detects and validates issues, analyzes the issues and take action before you even know an issue exists



Platform Updates

Ensure that you are on the latest version and able to deploy the latest UC patches and applications



Back by Solid SLA's

Dramatically reduce downtime and maintain expected service levels with 99.9% service availability

Bluesource's Managed Skype for Business™ Service Includes:

-  Escalations and user support
-  Specialized Server Monitoring
-  Network Assessments
-  Voice Envisioning
-  Full Deployments
-  Network connectivity and Performance

As part of this offering, we proactively monitor, manage and support your Skype for Business™ environment, 24x7. It also covers on-premises and private cloud Microsoft Skype for Business™ solutions including IM, presence, audio, video, web conferencing and VoIP.

We provide in-depth, real-time monitoring of your Skype Server roles, SBA and SBC appliances to ensure network connectivity and performance. This includes server, application and network QoS for Skype for Business services to maintain optimal performance for conferencing and VoIP services.

As part of our service, we will update and manage your systems to ensure the security, stability, and functionality of your environment. We report our findings and provide best practice recommendations and a road map for the future on a regular basis.

Microsoft Partner

Gold Messaging
Gold Cloud Platform
Gold Cloud Productivity
Gold Communications
Gold Collaboration and Content
Gold Enterprise Mobility Management
Gold Windows and Devices



Preserving and Protecting your Critical Data

For additional information, please contact us

E: sales@bluesource.net · P: 845.987.4645

www.bluesource.net

